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210-654-8500 Office

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## Welcome To Apple Dental!

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

Reason For Today's Visit \_\_\_\_\_

\_\_\_\_ Toothache ? Pain \_\_\_\_ Removal of Wisdom Teeth \_\_\_\_ Bridge/Partial/Denture \_\_\_\_ Gum  
Bleeding/Pain \_\_\_\_ Chipped or cracked tooth \_\_\_\_ Braces/Invisalign \_\_\_\_ Implants

What do you want to accomplish from the visit Today?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Is there anything you would like to discuss with the doctor today?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How did you hear about our office?

\_\_\_\_ Drive by/walked by

\_\_\_\_ Insurance Company

\_\_\_\_ Transfer from another office

\_\_\_\_ Patient Referral

\_\_\_\_ Online search

\_\_\_\_ Staff

\_\_\_\_ Other

\_\_\_\_ Mailer

\_\_\_\_ Referral (if yes, from who? ) \_\_\_\_\_

What are the best days to schedule your appointment ? \_\_\_\_\_

What are the best times to schedule your appointments? \_\_\_\_\_

Best Contact Numbers : (\_\_\_\_) \_\_\_\_\_ or (\_\_\_\_) \_\_\_\_\_

Can you accept texts messages Yes or No

Email address: \_\_\_\_\_

Interested in 3<sup>rd</sup> party Financing Yes or No

## Patient Information (Confidential)

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Soc Sec: \_\_\_\_\_ Birthday: \_\_\_\_\_ Email: \_\_\_\_\_

Home: \_\_\_\_\_ Cell: \_\_\_\_\_ Other Phone: \_\_\_\_\_

\_\_\_\_\_ Minor \_\_\_\_\_ Single \_\_\_\_\_ Married \_\_\_\_\_ Divorced \_\_\_\_\_ Widowed \_\_\_\_\_ Separate

Patient's Employer: \_\_\_\_\_ Wk Phone: \_\_\_\_\_

Business address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Spouse Name: \_\_\_\_\_ Employer: \_\_\_\_\_ wk Phone: \_\_\_\_\_

Person to contact in case of an emergency: \_\_\_\_\_ Home: \_\_\_\_\_

## Responsible Party

Name of Person Responsible for this Account: \_\_\_\_\_ Phone#: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_ Driver's License#: \_\_\_\_\_ Birthday: \_\_\_\_\_

Soc Sec: \_\_\_\_\_ Employer: \_\_\_\_\_ Wk Phone: \_\_\_\_\_

Is this Patient Currently a patient in our office \_\_\_\_ Yes \_\_\_\_ No If so, What office: \_\_\_\_\_

## Insurance Information

Name of Insured: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_

Birthday: \_\_\_\_\_ Soc Sec: \_\_\_\_\_ Insured Id #: \_\_\_\_\_

Name of Employer: \_\_\_\_\_ Wk Phone: \_\_\_\_\_

Employer Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**DO YOU HAVE ANY ADDITIONAL INSURANCE?** \_\_\_\_ Yes \_\_\_\_ No If Yes, Complete the Following

Name of Insured: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_

Birthday: \_\_\_\_\_ Soc Sec: \_\_\_\_\_ Insured Id #: \_\_\_\_\_

Name of Employer: \_\_\_\_\_ Wk Phone: \_\_\_\_\_

Employer Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

\_\_\_\_\_  
SIGNATURE OF PATIENT OR PARENT IF MINOR

\_\_\_\_\_  
DATE

\_\_\_\_\_  
PATIENT NUMBER

Medical Alert:	Condition:	Premedication:	Allergies:	Anesthesia:	Date:
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## HEALTH HISTORY FORM

Name: \_\_\_\_\_ Home Phone: ( ) \_\_\_\_\_ Business Phone: ( ) \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Occupation: \_\_\_\_\_ Height: \_\_\_\_\_ Weight: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Sex: M ☐ F ☐

SS#: \_\_\_\_\_ Emergency Contact: \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

If you are completing this form for another person, what is your relationship to that person? \_\_\_\_\_

For the following questions, please (X) whichever applies, your answers are for our records only and will be kept confidential in accordance with applicable laws. Please note that during your initial visit you will be asked some questions about your responses to this questionnaire and there may be additional questions concerning your health. This information is vital to allow us to provide appropriate care for you. This office does not use this information to discriminate.

## DENTAL INFORMATION

	Yes	No	Don't Know	
Do your gums bleed when you brush?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	How would you describe your current dental problem?
Have you ever had orthodontic (braces) treatment?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Are your teeth sensitive to cold, hot, sweets or pressure?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Date of your last dental exam:
Do you have earaches or neck pains?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Have you had any periodontal (gum) treatments?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Date of last dental x-rays:
Do you wear removable dental appliances?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
Have you had a serious/difficult problem associated with any previous dental treatment?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	What was done at that time?
If yes, explain:				_____
				How do you feel about the appearance of your teeth?
				_____

## MEDICAL INFORMATION

	Yes	No	Don't Know	
<b>If you answer yes to any of the 3 items below, please stop and return this form to the receptionist.</b>				
Have you had any of the following diseases or problems?				Are you taking or have you recently taken any medicine(s) including non-prescription medicine?
Active Tuberculosis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Persistent cough greater than a 3 week duration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If yes, what medicine(s) are you taking?
Cough that produces blood	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Prescribed: _____
Are you in good health?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Over the counter: _____
Has there been any change in your general health within the past year?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Vitamins, natural or herbal preparations and/or diet supplements: _____
Are you now under the care of a physician?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are you taking, or have you taken, any diet drugs such as Pondimin (fenfluramine), Redux (dexphenfluramine) or phen-fen (fenfluramine-phenentermine combination)?
If yes, what is/are the condition(s) being treated?				<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Date of last physical examination:				Do you drink alcoholic beverages?
Physician:				<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
NAME PHONE				If yes, how much alcohol did you drink in the last 24 hours?
ADDRESS CITY/STATE ZIP				In the past week?
NAME PHONE				Are you alcohol and/or drug dependent?
ADDRESS CITY/STATE ZIP				<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
Have you had any serious illness, operation, or been hospitalized in the past 5 years?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If yes, have you received treatment? (circle one) Yes / No
If yes, what was the illness or problem?				Do you use drugs or other substances for recreational purposes?
				<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
				If yes, please list:
				Frequency of use (daily, weekly, etc.):
				Number of years of recreational drug use:
				Do you use tobacco (smoking, snuff, chew)?
				<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
				If yes, how interested are you in stopping?
				(circle one) Very / Somewhat / Not interested
				Do you wear contact lenses?
				<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

PLEASE COMPLETE BOTH SIDES



	Yes	No	Don't Know
Are you allergic to or have you had a reaction to?			
Local anesthetics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Aspirin	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Penicillin or other antibiotics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Barbiturates, sedatives, or sleeping pills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sulfa drugs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Codeine or other narcotics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Latex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Iodine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hay fever/seasonal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Animals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food (specify) _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (specify) _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Metals (specify) _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

To yes responses, specify type of reaction.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Have you had an orthopedic total joint (hip, knee, elbow, finger) replacement? ☐ Yes ☐ No ☐ Don't Know

If yes, when was this operation done? \_\_\_\_\_

If you answered yes to the above question, have you had any complications or difficulties with your prosthetic joint? \_\_\_\_\_

\_\_\_\_\_

Has a physician or previous dentist recommended that you take antibiotics prior to your dental treatment? ☐ Yes ☐ No ☐ Don't Know

If yes, what antibiotic and dose? \_\_\_\_\_

Name of physician or dentist\*: \_\_\_\_\_

Phone: \_\_\_\_\_

#### WOMEN ONLY

Are you or could you be pregnant? ☐ Yes ☐ No ☐ Don't Know

Nursing? ☐ Yes ☐ No ☐ Don't Know

Taking birth control pills or hormonal replacement? ☐ Yes ☐ No ☐ Don't Know

Please (X) a response to indicate if you have or have not had any of the following diseases or problems.

	Yes	No	Don't Know		Yes	No	Don't Know
Abnormal bleeding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Hemophilia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AIDS or HIV infection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Hepatitis, jaundice or liver disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Anemia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Recurrent Infections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arthritis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If yes, indicate type of infection: _____			
Rheumatoid arthritis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Kidney problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Asthma	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Mental health disorders. If yes, specify: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blood transfusion. If yes, date: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Malnutrition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cancer/Chemotherapy/Radiation Treatment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Night sweats	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cardiovascular disease. If yes, specify below:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Neurological disorders. If yes, specify: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ Angina				Osteoporosis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ Arteriosclerosis				Persistent swollen glands in neck			
___ Artificial heart valves				Respiratory problems. If yes, specify below:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ Congenital heart defects				___ Emphysema			
___ Congestive heart failure				___ Bronchitis, etc.			
___ Coronary artery disease				Severe headaches/migraines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ Damaged heart valves				Severe or rapid weight loss	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ Heart attack				Sexually transmitted disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ Heart murmur				Sinus trouble	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ High blood pressure				Sleep disorder	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ Low blood pressure				Sores or ulcers in the mouth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ Mitral valve prolapse				Stroke	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ Pacemaker				Systemic lupus erythematosus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ Rheumatic heart disease/Rheumatic fever				Tuberculosis	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chest pain upon exertion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Thyroid problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chronic pain	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Ulcers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disease, drug, or radiation-induced immunosuppression	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Excessive urination	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes. If yes, specify below:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do you have any disease, condition, or problem not listed above that you think I should know about?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
___ Type I (Insulin dependent)				Please explain: _____			
___ Type II							
Dry Mouth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Eating disorder. If yes, specify: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Epilepsy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Fainting spells or seizures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Gastrointestinal disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
G.E. Reflux/persistent heartburn	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
Glaucoma	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				

**NOTE: Both Doctor and patient are encouraged to discuss any and all relevant patient health issues prior to treatment.**

I certify that I have read and understand the above. I acknowledge that my questions, if any, about inquiries set forth above have been answered to my satisfaction. I will not hold my dentist, or any other member of his/her staff, responsible for any action they take or do not take because of errors or omissions that I may have made in the completion of this form.

SIGNATURE OF PATIENT/LEGAL GUARDIAN

DATE

#### FOR COMPLETION BY DENTIST

Comments on patient interview concerning health history:

Significant findings from questionnaire or oral interview:

Dental management considerations:

**Health History Update:** On a regular basis the patient should be questioned about any medical history changes, date and comments notated, along with signature.

Date

Comments

Signature of patient and dentist

Date \_\_\_\_\_ SS/HIC/Patient ID# \_\_\_\_\_

Patient Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Please read and initial the items checked below. Then read and sign the section at the bottom of form.

☐ **1. Work to be Done**

I understand that I am having the following work done: Fillings \_\_\_\_\_ Bridges \_\_\_\_\_ Crowns \_\_\_\_\_ Extractions \_\_\_\_\_  
 Impacted teeth removed \_\_\_\_\_ General Anesthesia \_\_\_\_\_ Root Canals \_\_\_\_\_ Other Exam, Xrays, Clean  
 (Initials \_\_\_\_\_)

☐ **2. Drugs and Medications**

I understand that antibiotics and analgesics and other medications can cause allergic reactions causing redness and swelling of tissue, itching, vomiting, and/or anaphylactic shock (severe allergic reaction).  
 (Initials \_\_\_\_\_)

☐ **3. Changes in Treatment Plan**

I understand that during treatment it may be necessary to change or add procedures because of conditions found while working on the teeth. If conditions were not discovered during examination, the most common being root canal therapy following routine restorative procedures. I give my permission to the Dentist to make any/all changes and additions as necessary.  
 (Initials \_\_\_\_\_)

☐ **4. Removal of Teeth**

Alternatives to removal have been explained to me (root canal therapy, crowns, and periodontal surgery, etc.) and I authorize the Dentist to remove the following teeth \_\_\_\_\_ and any others necessary for reasons in paragraph #3. I understand removing teeth always remove all the infection, if present, and it may be necessary to have further treatment. I understand the risks involved in having teeth removed, some of which are pain, swelling, spread of infection, dry socket, loss of feeling in my teeth, lips, tongue and surrounding tissue (Paresthesia), and last for an indefinite period of time (days or months) or fractured jaw. I understand I may need further treatment by a specialist or even hospitalization if complications arise during or following treatment, the cost of which is my responsibility.  
 (Initials \_\_\_\_\_)

☐ **5. Crown, Bridges and Caps**

I understand that sometimes it is not possible to match the color of natural teeth exactly with artificial teeth. I further understand that wearing temporary crowns, which may come off easily and that I must be careful to ensure that they are kept on until the permanent crowns are delivered. I realize the final opportunity to make changes in my new crown, bridge, or cap (including shape, fit, size, and color) will be at the time of cementation.  
 (Initials \_\_\_\_\_)

☐ **6. Dentures, Complete or Partial**

I realize that full or partial dentures are artificial, constructed of plastic, metal, and/or porcelain. The problems of wearing these appliances have been explained to me, including looseness, soreness, and possible breakage. I realize the final opportunity to make changes in my new dentures (including shape, fit, size, placement, and color) will be the "teeth in wax" try-in visit. I understand that most dentures require relining approximately three to twelve months after initial placement. The cost for this procedure is not included in the initial denture fee.  
 (Initials \_\_\_\_\_)

☐ **7. Endodontic Treatment (Root Canal)**

I realize there is no guarantee that root canal treatment will save my tooth, and that complications can occur from the treatment. I understand that occasionally metal objects are cemented in the tooth or extend through the root, which does not necessarily affect the success of the treatment. I understand that occasionally additional surgical procedures may be necessary following root canal treatment (apicoectomy).  
 (Initials \_\_\_\_\_)

☐ **8. Periodontal Loss (Tissue & Bone)**

I understand that I have a serious condition, causing gum and bone infection or loss and that it can lead to the loss of my teeth. A treatment plan has been explained to me, including gum surgery, replacements and/or extractions. I understand that undertaking any of these procedures may have a future adverse effect on my periodontal condition.  
 (Initials \_\_\_\_\_)

I understand that dentistry is not an exact science and that, therefore, reputable practitioners cannot guarantee results. I acknowledge that no guarantee or assurance has been made to me by anyone regarding the dental treatment that I have requested and authorized for my self or my child. I have had full opportunity to discuss and ask questions regarding the dental treatment, and all questions have been answered to my satisfaction.

Signature of Patient, Parent, Guardian or Personal Representative

Date

Please print name of Patient, Parent, Guardian or Personal Representative

Relationship to Patient



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## ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICES

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**Purpose:** This form is used to obtain acknowledgement of receipt of our Notice of Privacy Practices or to document our good faith effort to obtain that acknowledgement.

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### **\*\*You May Refuse to Sign This Acknowledgement\*\***

I, \_\_\_\_\_, have received a copy of this office's Notice of Privacy Practices.

\_\_\_\_\_  
{Please Print Name}

\_\_\_\_\_  
{Signature}

\_\_\_\_\_  
{Date}

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## Authorization to Release Information

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**Purpose:** This form is used to obtain authorization to release information regarding yourself covered under the Privacy Act to people other than yourself.

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I, \_\_\_\_\_, authorize the following person(s) to have access to information covered under the Privacy Practice regarding myself.

\_\_\_\_\_  
{Please Print Name}

\_\_\_\_\_  
Relationship

\_\_\_\_\_  
{Please Print Name}

\_\_\_\_\_  
Relationship

\_\_\_\_\_  
{Please Print Name}

\_\_\_\_\_  
Relationship

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### For Office Use Only

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We attempted to obtain written acknowledgement of receipt of our Notice of Privacy Practices, but acknowledgement could not be obtained because:

- ☐ Individual refused to sign
  - ☐ Communications barriers prohibited obtaining the acknowledgement
  - ☐ An emergency situation prevented us from obtaining acknowledgement
  - ☐ Other (Please Specify)
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_



Apple Dental



## Broken appointment policy

Reserved appointment time in any dental office is limited and valuable. It is extremely important that all patients honor their reserved dental appointments. Failure to do so deprives our other patients from receiving needed dental care in a timely fashion.

So that the dentist, our staff, and our patients will not be penalized by those who fail to keep scheduled appointments, our office policy stipulates that failure to give sufficient warning to keep a scheduled appointment (24 hours advance notification), will result in a \$50.00 fee being charged. That charge, which is in accordance with our dental office's broken policy for all of our patients, is to be paid within 30 days to prevent collection procedures. The patient/parent/legal guardian is responsible for the payment of the charge.

Please feel free to discuss this and other policies with our staff. Do not hesitate to call our office if you have any questions.

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Patient Name

Signature

Date



**Apple Dental**



## **Financial Policy**

We are privileged you have chosen us as your dental care provider. We are committed to providing you and your family with quality patient care. The following is a statement of our Financial Policy, which you need to understand prior to treatment. If you have any questions, please feel free to ask.

Full payment is due at the time of service. We accept cash, checks, and most major credit cards. There will be a \$35.00 fee on all returned checks. Also, we reserve the right to charge for appointments canceled or broken without 24 hours advance notice.

## **Regarding Insurance**

Your insurance policy is a contract between you and your insurance company. We have no control over their decisions and the amount they decide to pay. However, as a courtesy to our patients, we will file your primary insurance claims for you. Before treatment, we will verify your coverage and calculate your deductible and copayments as accurately as possible. Please understand that all treatment plans given are only an estimate based on the information your insurance company provides. All deductibles and copayments are due the day the treatment is rendered. Please be aware that your insurance company does not guarantee payment over the phone. We will not know the exact amount they will pay until they respond to the claim.

**REGARDLESS OF WHAT YOUR INSURANCE COMPANY PAYS, YOU REMAIN FULLY RESPONSIBLE FOR PAYMENT OF YOUR BILL.**

Once a payment is received on your claim, we will send you a bill of any remaining balance on your account.

At our discretion, any unpaid balance after 90 days will be sent to collections at which the patient is responsible for any fees associated with the collection for the balance.

I have read and understand the above Financial Policy. By signing below, I acknowledge responsibility and agree to the terms above.

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Patient Name

Signature

Date